



MEDI-CAL UPDATE

EDS · PO Box 13029 · Sacramento, CA · 95813-4029

www.medi-cal.ca.gov

Program and Eligibility

November 2002

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*Articles with related Part 1 Manual
Replacement Pages may be found in
the "Program and Eligibility" bulletin.
Articles with related Part 2 Manual
Replacement Pages may be found in
the "Billing and Policy" bulletin. The
Medi-Cal Update may not always
contain a "Billing and Policy" section.*

income is at or below 200 percent of the



The energy challenge facing California is real. The Department of Health Services encourages practical and feasible energy saving measures while considering the health and safety of clients, workers and family members.

New Dental Benefits For Pregnant Women

Effective for dates of service on or after April 1, 2002, new Denti-Cal services are available to women who qualify for pregnancy-related and/or emergency services only.

The aid codes eligible for expanded coverage are described below:

<u>Aid Code</u>	<u>Description</u>
44	<u>Restricted to pregnancy-related services.</u> Income Disregard Program. Pregnant Federal Financial Participation (FFP) – Covers United States Citizen/U.S. National and aliens with satisfactory immigration status including lawful Permanent Resident Aliens/Amnesty Aliens and Permanently Residing Under Color Of Law (PRUCOL) Aliens. Provides family planning, pregnancy-related and postpartum services for any age female if family income is at or below 200 percent of the federal poverty level.
48	<u>Restricted to pregnancy-related services.</u> Income Disregard Program. Pregnant – Covers aliens who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal. Provides family planning, pregnancy-related and postpartum services for any age female, if family income is at or below 200 percent of the federal poverty level. Routine prenatal care is non-FFP. Labor, delivery and emergency prenatal care are FFP.
5F	<u>Restricted to pregnancy and emergency services.</u> Omnibus Budget Reconciliation Act (OBRA) Aliens. Covers pregnant alien women who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal.

*Please see **Dental Benefits**, page 3*

EDS/MEDI-CAL HOTLINES

Border Providers.....	(916) 636-1000, ext. 2100
Computer Media Claims (CMC)	(916) 636-1100
DHS Medi-Cal Fraud Hotline	1-800-822-6222
Health Access Programs (HAP) – OB, CPSP, Family PACT, BCEDP Providers	1-800-257-6900
POS/Internet Help Desk	1-800-427-1295
Provider Support Center (PSC)	1-800-541-5555
Provider Telecommunications Network (PTN).....	1-800-786-4346
Specialty Programs	1-800-541-7747

For a complete listing of specialty programs and hours of operation, please refer to the Medi-Cal Directory in the provider manual.

MEDI-CAL FRAUD IS AGAINST THE LAW

**MEDI-CAL FRAUD COSTS TAXPAYERS MILLIONS
EACH YEAR AND CAN ENDANGER
THE HEALTH OF CALIFORNIANS.**

**HELP PROTECT MEDI-CAL AND YOURSELF
BY REPORTING YOUR OBSERVATIONS TODAY.**

**DHS MEDI-CAL FRAUD HOTLINE
1-800-822-6222**

THE CALL IS FREE AND YOU CAN REMAIN ANONYMOUS.

Knowingly participating in fraudulent activities can result in prosecution and jail time. Help prevent Medi-Cal fraud.

Dental Benefits *(continued)*Aid Code Description

- 58 Restricted to pregnancy and emergency services. OBRA Aliens. Covers aliens who do not have lawful Permanent Resident Alien, PRUCOL or Amnesty Alien status (including undocumented aliens), but who are otherwise eligible for Medi-Cal.

These benefits were added due to recent scientific evidence showing an association between periodontal disease in pregnant women and adverse birth outcomes. These benefits may help prevent pre-term delivery and low birth weight, which is important for the health of both the mother and her newborn. If a pregnant recipient is not currently under the care of a dentist, providers are encouraged to refer her to one during her pregnancy.

If the recipient has questions regarding Denti-Cal services, please refer her to the Denti-Cal Beneficiary toll-free line: 1-800-322-6384. *Refer to manual replacement pages aid codes 6 thru 8 (Part 1) and percent 1 and 2 (Part 1).*

Note: In addition to the existing emergency procedures available for these aid codes, the new procedures are now available for Denti-Cal recipients, for pregnant women only, and are referenced in the Delta Dental manual.

Managed Care Plan Directory: Update

Effective immediately, the new address for Alameda Alliance for Health (HCP 300) is as follows:

Alameda Alliance for Health
1240 South Loop Road
Alameda, CA 94502-7084
(510) 747-4500

This change is reflected on manual replacement page mcp code dir 1 (Part 1).

Cancer Detection Programs: Every Woman Counts: Provider Manual Updates

In last month's bulletin, providers received the new Cancer Detection Programs: Every Woman Counts sections. Those sections are the result of Breast Cancer Early Detection Program (BCEDP) and Breast and Cervical Cancer Control Program (BCCCP) joining to form one program. *The following provider manual pages have been updated to reflect this change: aid codes 16 (Part 1), check 1 (Part 1), prog 4 (Part 1), prov rel 3 and 9 (Part 1), Provider Support Center (PSC) Reference Guide (Part 1), PSC Prompt Options (Part 1), prov tele 1 (Part 1), remit cd600 10 and 11 (Part 1), remit cd9000 8 and 20 (Part 1).*

Preparing Claim Forms: Important Reminders

EDS uses Optical Character Recognition (OCR) equipment to scan all paper billing forms. Accuracy, completeness and clarity are important. Forms cannot be processed if applicable information is not supplied or is illegible. To ensure that forms will be scanned and processed correctly and efficiently, providers are reminded of the following:

*Please see **Claim Forms**, page 4*

Claim Forms *(continued)*

- Use *New Courier* font (10 point or larger) on typewritten forms.
- Use blue or black ink only on handwritten forms. Information should be printed neatly and entered within the appropriate field. Data that falls outside of a field can cause significant delays in processing.
- Ensure the provider number is clearly entered and placed in the correct field to avoid having payments or denial information sent to the incorrect provider.
- Do not use punctuation in any field. Characters such as dollar signs, commas, dashes and decimals cause errors.
- Do not highlight information. Highlighted areas will appear only as a black mark, obscuring the information.
- Use correction tape or delete information completely if an error is made. Do not use correction fluid.
- Ensure signature is written in ink. Stamps, initials or facsimiles are not acceptable.
- Ensure printer is properly aligned so that data appears in correct field.
- Change printer cartridge regularly to allow clear, distinct characters and imaging.
- Use laser or inkjet printers. Dot matrix printers may cause misreads to occur.

For more information consult manual section *Forms: Legibility and Completion Standards* (Part 2).

RAD Codes: Additions and Updates

The following Remittance Advice Details (RAD) codes and messages have been added and updated to help reconcile your accounts.

Updates

<u>Code</u>	<u>Message</u>
493	The procedure billed exceeded the service limitation and was reduced to the value of X9958/99262.
494	The procedure billed exceeded the service limitation and was reduced to the value of X9960/99263.

Additions

<u>Code</u>	<u>Message</u>
9576	The online Cancer Detection Programs: Every Woman Counts <i>Recipient Information</i> form is incomplete.
9577	The online Cancer Detection Programs: Every Woman Counts <i>Screening</i> form is incomplete.
9578	The online Cancer Detection Programs: Every Woman Counts <i>Follow-Up</i> form is incomplete.
9579	The online Cancer Detection Programs: Every Woman Counts <i>Screening</i> and <i>Follow-Up</i> forms are incomplete.
9580	Invalid Cancer Detection Programs: Every Woman Counts recipient ID.

This information is reflected on revised manual pages remit cd400 9 (Part 1) and remit cd9000 27 and 28 (Part 1).

www.medi-cal.ca.gov

AEVS Other Health Coverage Carrier Codes: November Updates

The *AEVS: Other Health Coverage Carrier Codes* list has been updated. Providers should refer to the complete *AEVS: Other Health Coverage Carrier Codes* list on the Medi-Cal Web site at www.medi-cal.ca.gov. These codes are updated monthly and are accessible by clicking the “Publications” link, the appropriate “Provider Manual” link and the “Online-Only Section” link. Additions and changes are shown in bold and underlined type.

Providers may order a hard copy update of the section by calling the Provider Support Center (PSC) at 1-800-541-5555. Updates are listed below.

<u>Code</u>	<u>Carrier</u>
A778	AETNA INC
B113	HMSA
B199	BLUE CROSS OF NE PENNSYLVANIA
B228	BLUE CROSS OF CALIFORNIA
B364	BENEFIT CONCEPTS
F007	EMPLOYERS DIRECT HEALTH
I240	INSURANCE MANAGEMENT SERVICES
O115	ONE HEALTH PLAN OF COLORADO
P417	HEALTH NET OF OREGON
S416	STATE FARM INSURANCE
T127	TRUSTMARK INSURANCE COMPANY

www.medi-cal.ca.gov

Medi-Cal Suspended and Ineligible Provider List: November Updates

The *Medi-Cal Suspended and Ineligible Provider List* (S&I List) is updated monthly and is available on the Internet at www.medi-cal.ca.gov. Additions and changes are shown in bold type and reinstated providers are removed from the S&I List. Always refer to the S&I List when verifying provider ineligibility.

Please see the S&I List by clicking the “Publications” link, the appropriate “Provider Manual” link and then the “Online-Only Section” link on the Medi-Cal Web site. Providers may view or download the S&I List in Microsoft Word format. Providers may also order a hard copy update of the section by calling the Provider Support Center (PSC) at 1-800-541-5555

Physicians (susp A)

Ang, Eriberto C. Jr. 4195 Chino Hills Parkway, #358 Chino Hills, California	A42030 SA27432	Suspended indefinitely effective 10/1/02.	Dichter, Terry A. 2736 Florence Avenue Huntington Park, California	A23930	Suspended indefinitely effective 1/29/01.
Bardolph, Thomas Richard 5918 Ocean Terrace Drive Rancho Palos Verdes, California	G47656	Suspended indefinitely effective 9/24/02.	Miller, Glenn E. 1335 State Street Santa Barbara, California	G54401	Suspended indefinitely effective 7/17/02.
Bloomfield, Harold Herman 1110 Luneta Drive Del Mar, California	G18886	Suspended indefinitely effective 12/21/01.	Schmitz, Robert E. P.O. Box 3385 Palm Springs, California	C17149	Suspended indefinitely effective 6/24/02.
Castillo-Inzunza, Miguel Ramon aka: Castillo Miguel 1103 Hoover Street Escondido, California	A47746	Suspended indefinitely effective 4/18/02.			

Please see S&I List, page 6

S&I List (continued)

Tennant, Forest S. G22141 Suspended indefinitely effective 10/1/00.
dba: Community Health Project
1744 Aspen Village Way
West Covina, California

Ver Hoeve, Paul E. A45358 Suspended indefinitely effective 3/20/02.
8851 Center Drive, #404
La Mesa, California

Wise, Leslie Eugene A32748 Suspended indefinitely effective 9/3/02.
2366 Bayfarm
Newport Beach, California

Marriage, Family & Child Counselor (susp C)

Dixon, Leonaine Wells MFC 25438 Suspended indefinitely effective 5/20/02.
P.O. Box 44
Claremont, California

Stacy, Daniel Franklin MFC 16648 Suspended indefinitely effective 5/20/02.
640 B Avenue
Coronado, California

Clinical Social Worker (susp C)

Staple, Andrea Read 360848-3503 Suspended indefinitely effective 5/20/02.
2945 Irvington Avenue
San Bernardino, California

Pharmacy (susp E)

Today Pharmacy Suspended indefinitely effective 9/24/02.
Mealedey, Seng (Owner)
aka: Mealedey, Seng Saing
2200 E. Anaheim Street, Suite C
Long Beach, California

Sick Room Supplies (susp F)

N & A Medical Supply Suspended indefinitely effective 9/24/02.
Nshanyan, Armenak (Owner)
11023 Sherman Way
Sun Valley, California

Dentist (susp G)

Hopenstand, Boaz Jacob Suspended indefinitely effective 4/18/02.
151 N. Willaman Drive
Beverly Hills, California

Acupuncturist (susp I)

Joo, Young Hwa AC-5380 Suspended indefinitely effective 5/20/02.
9951 Holder Street, #54
Cypress, California

Chiropractor (susp J)

Eaton, Brian DC9524 Suspended indefinitely effective 5/20/02.
P.O. Box 1751
Grass Valley, California

Schoenhoeft, Joseph B-620 Suspended indefinitely effective 5/20/02.
CDC # P87112
P.O. Box 3030
Susanville, California

Physical Therapist (susp O)

Spriggs, Robert A. PT7708 Suspended indefinitely effective 11/20/00.
3528 Fieldcrest Avenue
Fairfield, California

Certified Nurse Assistant (susp R)

Fernandez, Edna L. Suspended indefinitely effective 9/30/02.
247 Bennett Circle
Marina, California

Sharp, Cynthia Mae 411763 Suspended indefinitely effective 4/18/02.
aka: Sharp, Cindy
21230 Kinard Avenue
Carson, California

Registered Nurse (susp R)

Hempling, William Hernick 633323 Suspended indefinitely effective 4/18/02.
P.O. Box 55903
Metairie, Louisiana

Employees (susp T)

Blodger, Gary Darnell Suspended indefinitely effective 9/30/02.
1623 E. 33rd Street
Oakland, California

Campos, Lucy B. Suspended indefinitely effective 5/20/02.
6430 Stoneridge Mall Road, #L213
Pleasanton, California

Dino, Magdalena Suspended indefinitely effective 3/20/02.
1020 S. 6th Avenue
Arcadia, California

Espinoza, Carlos Antonio Suspended indefinitely effective 5/20/02.
13415 S. Berendo Avenue
Gardena, California

Ferrer, Annlie Arcangel Suspended indefinitely effective 5/20/02.
CDC #W83859
Central California Women's Facility
P.O. Box 1508
Chowchilla, California

Haines, Amby Suspended indefinitely effective 9/30/02.
19816 Blythe Street
Winnetka, California

Jackson, Mildred Suspended indefinitely effective 9/30/02.
aka: Harlan, Mildred
8416 Turbo Court
Sacramento, California

Please see S&I List, page 7

S&I List *(continued)*

Kush Family Pain Center
101 N. La Brea Avenue, Suite 300
Inglewood, California

Suspended
indefinitely effective
3/20/02.

Pham, Michael
aka: Pham, Hoang
1009 Stanley Avenue
Long Beach, California

Suspended
indefinitely effective
5/20/02.

Rozenberg, Arkady
2309 Apollo Drive
Los Angeles, California

Suspended
indefinitely effective
4/18/02.

Ruiz, Reyna Isabel
aka: Ruiz, Reyna Isabelle
8168 Cypress Avenue, #B
South Gate, California

Suspended
indefinitely effective
5/20/02.

Salazar-Villar, Ciro Alcides
aka: Salazar, Ciro
101 S. Spruce Street, Apartment 121
Escondido, California

Suspended
indefinitely effective
2/20/02.

Sanchez-De Arellano, Nora Olivia
aka: Arellano, Nora Olivia
Sanchez, Nora Olivia
176 Cedar Road
Vista, California

Suspended
indefinitely effective
2/20/02.

Sheikh, Asif
Intercare/Westcare Transport Inc. (Owner)
11849 Pradera Road
Camarillo, California

Suspended
indefinitely effective
9/30/02.

REINSTATMENTS

Africa, Bruce Beyer G28007
c/o Weinberg, Hoffman, Casey & Ropers
Weingberg, Ivan Esq.
900 Larkspur Landing Circle, Suite 155
Larkspur, California

9/10/02.

Instructions for Manual Replacement Pages Program and Eligibility

November 2002

Part 1

Remove and replace: aid codes 5 thru 8, 15/16
 check 1
 claim pay 1/2 *
 claim sub 3/4 *
 elect 1/2 *
 elig rec 1 thru 4 *
 elig rec crd 3/4 *
 mcp an over 1/2 *
 mcp code dir 1/2 *
 other 3/4 *
 percent 1/2
 point 1/2 *
 prog 3/4
 prov rel 1 thru 9

Remove and replace at
end of *Provider Relations*

Directory section: Provider Support Center (PSC) Reference Guide / PSC Prompt Options

Remove and replace: prov tele 1/2
 remit cd001 15/16 *
 remit cd400 7/8 *, 9
 remit cd600 9 thru 11 *
 remit cd9000 7/8 *, 19/20 *

Remove: remit cd9000 27
Insert: remit cd9000 27/28 (*new*)

Remove and replace: share 1/2, 5/6 *

Updated sections available at

www.medi-cal.ca.gov

Automated Eligibility Verification System Carrier Codes for Other Health Coverage
Medi-Cal Suspended and Ineligible Provider List

* Pages updated/corrected due to ongoing provider manual revisions.